

Children's Online Privacy Policy

Because the privacy of young members and other visitors to our credit union's website is of the utmost importance, Hancock Federal Credit Union has adopted the following privacy policy:

Hancock Federal Credit Union does not solicit to children under the age of 13. We are aware of COPPA requirements, and should we receive a membership application from which we can determine the age of the child, we will comply with COPPA requirements to obtain parental consent and/or notify the parent(s) or guardian(s) of the receipt of such information and we will not proceed with the request of the membership application without parental consent.

Cookies: The credit union does not retain cookies on our server to use for any marketing or solicitation to anyone including children under age 13.

E-mail: If the credit union receives email from a child under age 13, the credit union will contact that child's parent(s) or guardian(s) prior to addressing the inquiry in the email. E-mail information is NEVER sold, given, or disclosed to third parties.

Children under age 13: We recognize the particular importance of protecting privacy where children are involved. We are committed to protecting children's privacy on the Internet. We do not knowingly collect personally identifiable information from children under the age of 13. If a child under the age of 13 has provided us with personally identifiable information, we ask that a parent(s) or guardian(s) contact us by calling 419/424-0163 and we will delete the information about the child from our files.

Upon the request of a user or a user's parent or guardian, Hancock Federal Credit Union will delete all personally identifying information about that user from our files.

Please send your questions and comments about our web site privacy policy by e-mail, phone (419/424-0163), or mail (Hancock Federal Credit Union, P.O. Box 1623, Findlay, OH 45839-1623).